

STUDENT CONSULTATIVE FORUM: 7/11/18



"You said, we did"

Drinking Water:

You said: *"What are the locations of the water fountains at each campus?"*

We did: Drinking water is now located as follows:

EAST HAM CAMPUS: The installations of the new water coolers are complete. We have 14 in total, all located in communal areas.

STRATFORD CAMPUS:

The installations of the new water coolers for Stratford is campus are also complete. We have a total of 10 coolers.

- D Zone x 2 – 1 in Student Life and 1 in Fusion restaurant
- A Zone x 1 – located by the vending machines near the entrance
- E Zone x 1 – ground floor entrance lobby (will be fully operational by Friday 1 March 2019)
- F Zone x 2 – 1 upstairs in ESOL and 1 in the SEND area downstairs
- G Zone x 1 – Entrance lobby
- W Zone x 1 – Place by the wall next to the interactive whiteboard in motor vehicle.
- Y Zone x 2 – Both coolers have been placed by the turnstiles (will be fully operational by Friday 1 March 2019)

Cash Machine – East Ham Campus:

You said: *"Why has the cash machine been removed from the East Ham campus?"*

We did: The cash machine situated in the East Ham campus was owned by an external company. The company took the decision to remove it as there was very little usage.

Cash machines can be located on High Street North (East Ham) e.g. Lloyds Bank and Barclays Bank, 5 min walking distance from the campus.

NUC Students Request for a Common Room:

You said: *"When will NUC students have a common room?"*

We did: The location of the HE temporary common room is D001

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Printers – East Ham Campus Library:

You said: *"The printers at the East Ham campus library do not work?"*

We did: The printers at East Ham campus have been looked and are now working order – should you have any problems with printing, please speak to in room 28 at East Ham campus extension 4340 or 4581.

Computers Running Very Slow:

You said: *"Computers are running very slow?"*

We did: Computers have been running slow because of a Microsoft virus. As part of the IT strategy improvements are being made and this will be phased over the next couple of years. All the PCs in room Y109 Stratford campus have now received a memory upgrade to ensure optimum performance.

Bursaries:

You said: *"Unsure how to access bursaries and the timeline?"*

We did: Information on the bursary application process has been rolled out to all students

Hair & Media – Trip Hazard:

You said: *"Hair & Media students reported a carpet trip hazard in the salons?"*

We did: The carpet in the entrance to the hair salons have been checked and repaired to prevent any further tip hazard. Please report any further concerns to your Head of School.

Year 12 Student requested for:

You said: *"A non-uniform policy for year 12s?"*

We did: All Post 16 students (year 12's) do not wear uniform, this is line with statutory guidelines and other schools around the borough.

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HE Students requested for:

You said: *"Additional courses for adult learners which would support them into employment?"*

We did: Janet Gardner, Deputy Principal, Curriculum & Quality invited the students to speak with her if they felt that additional courses would benefit them. Master classes are being looked at for students e.g. Madison Square Garden based at Stratford.