



NOTES
STUDENT CONSULTATIVE FORUM

Date: Tuesday 08 May 2019
 Venue: D12 Stratford Campus
 Time: 4:00pm

Chair	Vice Chair (Student Consultative Forum): Andrew Edwards
Corporation Members	Principal & CEO: Paul Stephen
In Attendance	Deputy Principal, Curriculum & Quality Interim COO – Nirmal Borkhataria Head of Estates: Paul Mealing Director of Registry & Funding: Simeon Gibbons Director of Finance: Pieter Vermeulen Director of Curriculum ESOL & COMED: Janet Prendergast Director of Human Resources: Olivia Besly Interim Director, Student Services: Judi Harper Deputy Director of HE & Access: Bushra Iqbal Enrichment & Learner Voice Co-ordinator: Shuaib Ali Student Representatives
Clerk to the Corporation	Judith Nelson

Item No	Item of business
PRELIMINARY PROCEDURAL MATTERS	
1.	The Chair welcomed all students and staff in attendance and opened the floor for questions.
2.	<p>Matters Raised by Students were as follows:</p> <p>Fashion & Tailoring students:</p> <ul style="list-style-type: none"> ▪ Lack of communication – at the start of the year students received no confirmation i.e. no email or phone call about the course start date ▪ They did not realise the tailoring course was delivered in segments and found out later in the year ▪ There was an opportunity to undertake a jacket making course and they were informed 3 hours before the course started, students rushed and purchased material literally before the course time start ▪ They were quoted 3 different prices for the course – this was very confusing ▪ The lighting is broken in their classroom and it is very difficult to thread the needle on the machine ▪ The light bulbs on some of the machines are not working ▪ Some of the machines do not work ▪ Level 1 bespoke tailoring course certificates presented to the students does not mention 'Tailoring' ▪ More class support was requested, there is only 1 dyslexia support staff member for the College. ▪ The students were enticed to join the Tailoring course because of the great links into Saville Row, however, they are yet to see anyone from Saville Row ▪ The students have not had an opportunity to go on trips / visit to tailoring industry that

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	<p>would support their course</p> <p>Odette Carew, Director of Service Industries, agreed to visit the tailoring group along with Gill Jones, Head of School Fashion & Tailoring, in order to resolve the concerns raised by the students.</p> <ul style="list-style-type: none"> ▪ Students also raised concerns of how slow the computers were in Samsung, especially as the students were studying a digital course and this was an important element of their learning. <p>Nirmal Borkhataria to raise this with Head of IT.</p> <ul style="list-style-type: none"> ▪ 5th floor water cooler at the East Ham campus not working. <p>Paul Mealing to fix this immediately.</p> <p>Work is in progress in order to change the current food offer and to make it more appealing. Governor, Lloyd Johnson is an esteemed business consultant, with a high level of catering operations, will be taking the lead for this initiative. This will be undertaken at the East Ham campus in the first instance. This initiative will also look at ways to cut down the queuing times.</p>
MEETING SCHEDULE 2019-20	
3.	<p>Meeting schedule for 2019-20 (All to Note)</p> <ul style="list-style-type: none"> ▪ 13 November 2019 ▪ 12 February 2020 ▪ 06 May 2020